


MoDOT PERFORMANCE HIGHLIGHTS

SAFETY


5% 
FEWER
 ROADWAY FATALITIES
 THAN LAST YEAR




1% 
MORE
 EMPLOYEE-RECORDABLE
 INCIDENTS

 **88%**
 SEAT BELT USE
 IN 2019

SERVICE

 **77%**
 CUSTOMERS
 SATISFIED
 WITH MODOT
 CUSTOMER
 SERVICE

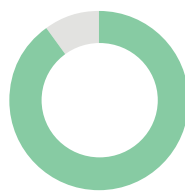
 **19%**
 INCREASE IN
 SOCIAL MEDIA
 FOLLOWERS

 RUSH
 HOUR
 TRAVEL TIMES
 KC:  +0.4%
 SL:  -3%

 **89%**
 PROJECTS
 COMPLETED
 ON TIME

STABILITY

 **13%**
 EMPLOYEE
 TURNOVER
 PROJECTED FOR FY20

 **92%**
 MAJOR
 HIGHWAYS
**IN GOOD
 CONDITION**

909 
 BRIDGES
 IN POOR
 CONDITION